



TRAVEL AMBASSADOR

Travel Ambassadors are responsible for greeting incoming travelers and assisting with information on Fargo, Moorhead, West Fargo as well as North Dakota, and Minnesota. We are the first people that many travelers meet coming into North Dakota so it is very important to be enthusiastic about the area and what we have to offer. Because of the large volume of people who come to the Visitor Center, it is very important that this person is energetic and excited about working in a fast-paced environment with a variety of different people.

The applicant should be able to:

- Easily greet and converse with visitors and make them feel welcome while offering information about the area
- Have a team-player attitude and a willingness to go above and beyond to deliver exceptional customer service
- Answer the back-up telephone in a friendly, helpful manner
- Fill brochures, keep the Visitors Center clean, be comfortable exchanging money for merchandise sales, and other duties as assigned
- Have fun, be personable, and have an enthusiasm for North Dakota and Minnesota!
- Must be able to lift 50 pounds

Flexible scheduling is available, if needed. This position will require the applicant to work some Saturdays and Sundays. This position is part-time – 32 hours a week or fewer, until Labor Day or college begins. Continuing employment during the fall may occur, but is not promised.

To be considered for application, please email resume to Dannielle Riley at dannielle@fargomoorhead.org.